

Citi-SGX C-Suite Singapore Corporate Day

10 January 2017

### Forward Looking Statements

This presentation may contain forward-looking statements regarding, among other things, the Company's outlook, business and strategy which are current as of the date they are made. These forward-looking statements are based largely on the current assumptions, expectations and projections of the directors and management of SATS about our business, and the industry and markets in which we operate. These statements are not guarantees of SATS' future performance and are subject to a number of risks and uncertainties, some of which are beyond the Company's control and are difficult to predict. Future developments and actual results could differ materially from those expressed in the forward-looking statements. In light of these risks and uncertainties, there can be no assurance that the forward-looking information will prove to be accurate. SATS does not undertake to update these forward-looking statements to reflect events or circumstances which arise after publication.



### **Our Business**

### **Food Solutions**



**Airline catering** 



Institutional catering



Food distribution and logistics



Airline linen laundry

### **Gateway Services**



Passenger services and lounge management



Ramp and baggage handling



Airfreight handling and logistics



**Aviation security** 



Cruise centre management



### Financial Summary

\$1.7 billion

Revenue<sup>1</sup>

**\$220.6** million

PATMI<sup>1</sup>

\$48.0 million

Share of results of Associates/JV<sup>1</sup>

\$2.2 billion

Assets<sup>2</sup>

15.0%

Return on equity<sup>1</sup>

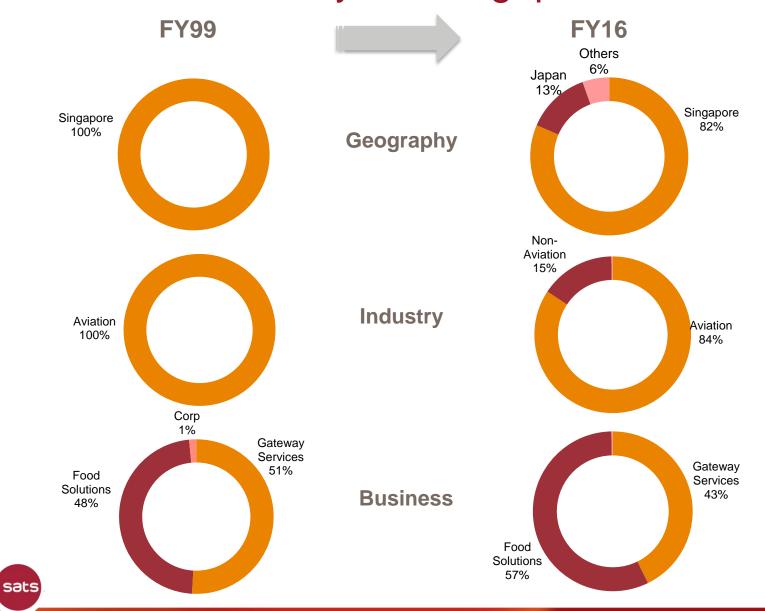
\$5.4 billion

Market cap<sup>2</sup>

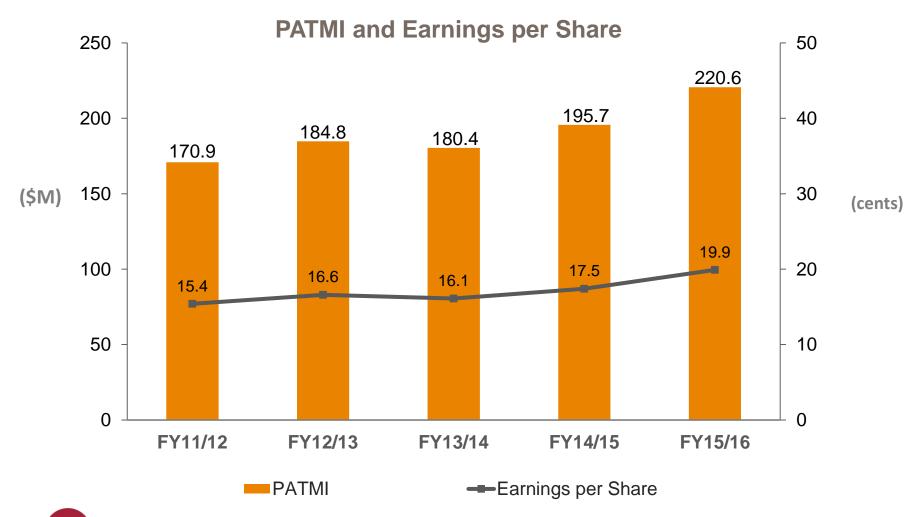


<sup>&</sup>lt;sup>1</sup> For the twelve months ended 31 March 2016 <sup>2</sup> As of 31 December 2016

### Revenue Growth Beyond Singapore and Aviation



### Improving PATMI and EPS



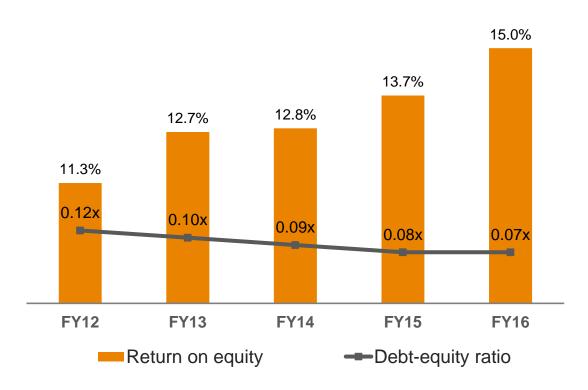


### Strong Balance Sheet, Improving Return on Equity

\$489.9 million

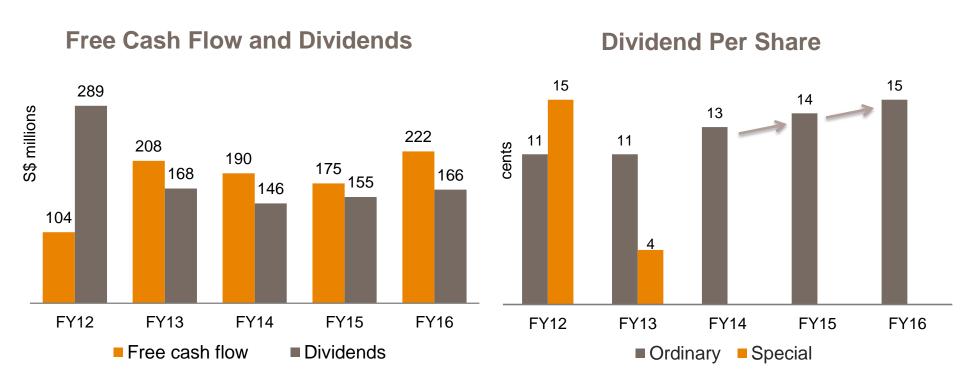
Cash and short-term deposits <sup>1</sup>

#### **Return on Equity and Debt-Equity Ratio**





### Resilient Cash Flows, Growing Ordinary Dividends







### Growth

### Three areas of growth:

- Pursuing organic growth in our existing portfolio
- Leveraging expertise and building out our core businesses in Asia and the Middle East
- Building up complementary adjacent businesses for new revenue stream



### Tailor-Made Food Solutions for Varying Customer Needs

Largest inflight and institutional caterer



- 6 production facilities
- > 50 international and award-winning chefs
- SATS Culinary Consultants

Range of offerings include cook fresh, cook chill, cook freeze and retort







Customer segments include hospitality, healthcare, education, military and retail









### Comprehensive Gateway Hub Handling Capabilities

Presence in Singapore



- Changi Airport T1-3
   Airfreight Terminals 1-6
- Marina Bay Cruise Centre Singapore

**Passenger services** 



Ramp handling



Cruise terminal management



**Transshipment freight handling** 



Perishable handling





### Asia's Largest Food and Gateway Services Network

53 Cities **47** Airports 14 Countries 651,000 Flights<sup>1</sup> Tokyo (Narita & Haneda) Medan Taichung Taipei Hong Kong 91 million **Dammam** Abu Dhabi ▲ Sesayap, Tarakan ■ Muscat Pekanbaru ■Manado ■ Batam Kaohsiung Macau **▲** Manila Passengers<sup>1</sup> Ho Chi Minh City **Timika** Male A Penang Kuala Lumpur 96 million Indonesia Amritsar Delhi Rockhampton Brisbane Kolkata ▲ Mumbai Hyderabad 4 million **Bangalore** Mangalore **Gateway Services** Tonnes of cargo<sup>1</sup> **Food Solutions** 



Trivandrum

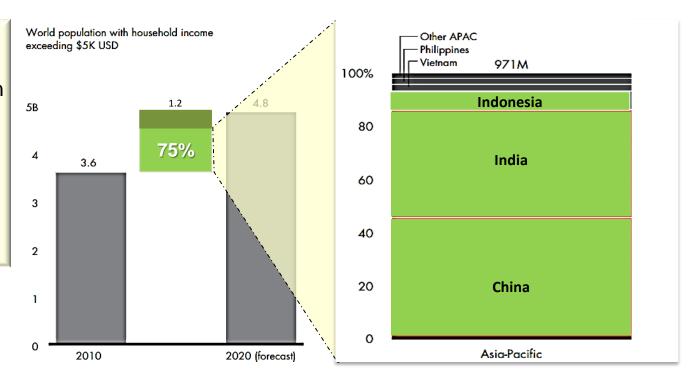
**Gateway Services and Food Solutions** 

<sup>&</sup>lt;sup>1</sup> Based on FY16 aviation statistics for Singapore and overseas operations

### Growth of Middle Class in Asia

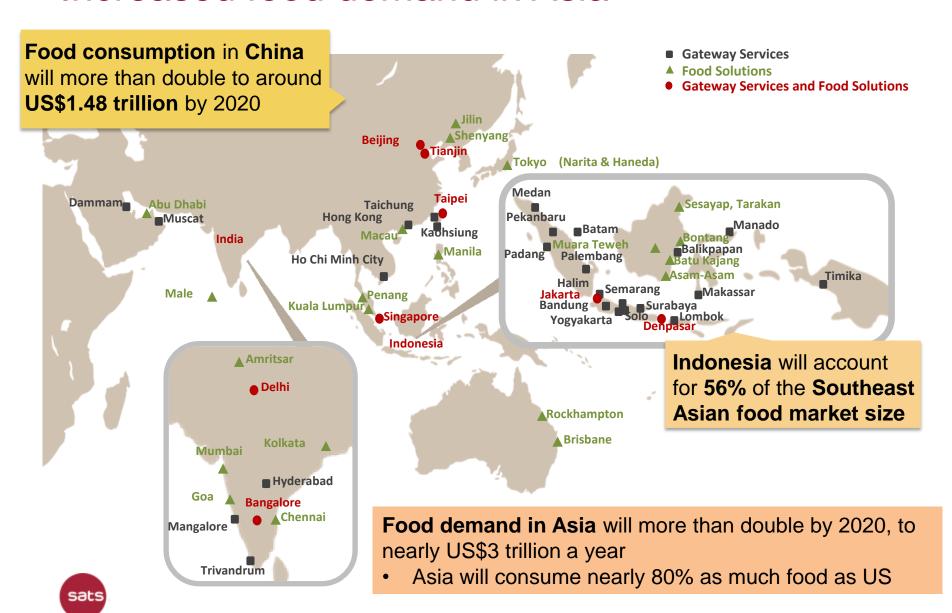
The rising wealth of emerging economies will continue to bring about more discretionary spending

From 2010 to 2020:
Asia-Pacific forms
75% of the population
growth in the global
middle class, where
more than two-thirds
comes from China,
India and Indonesia

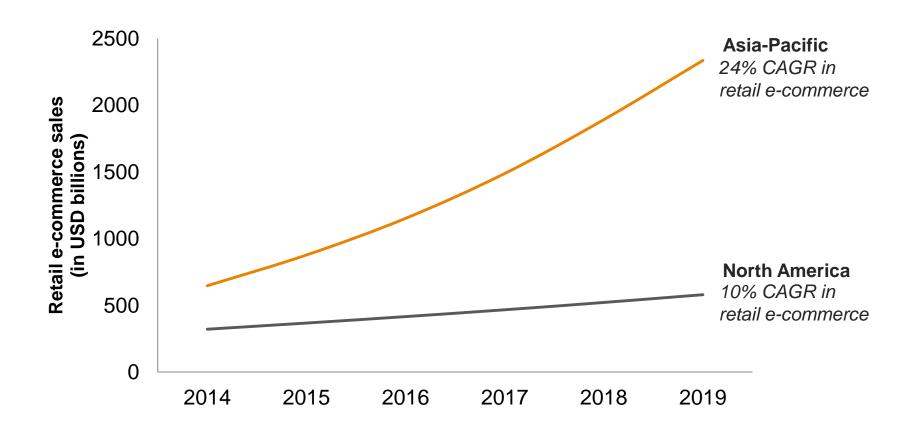




### Increased food demand in Asia



### ...for e-Commerce



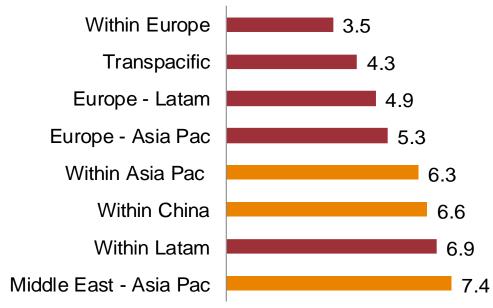


Source: eMarketer, December 2015

### ...for Travel

# Air Travel Penetration Rate (%)<sup>a</sup> Asia 0.4 Europe 3.3 N. America 5.6

## Asia Pacific Air Traffic to Grow 6.3% Annually Until 2033<sup>b</sup>





<sup>&</sup>lt;sup>a</sup> Changi Airport Group

<sup>&</sup>lt;sup>b</sup> Current Market Outlook 2014, Boeing

### Increased Passenger Volumes

Growth trends of passenger volumes in key markets

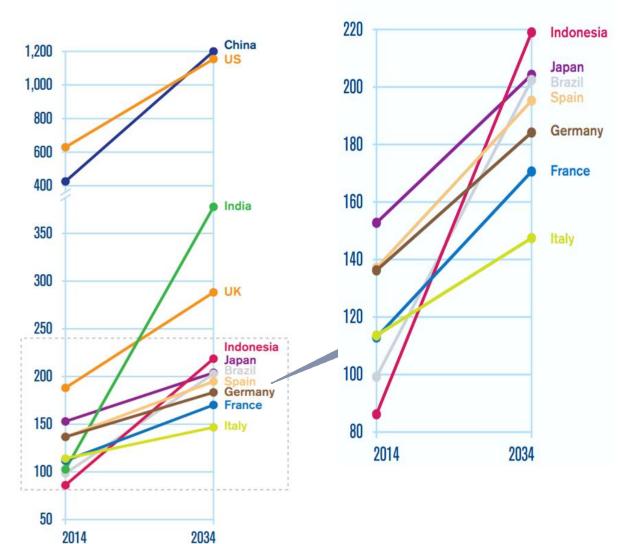
Millions

Asia Pacific will grow by an extra **1.8 billion** passengers by 2034.

Majority of the growth comes from:

China: +63.7% India: +275% Indonesia: +159%

Intra-Asia traffic will account for 62% of all traffic to, from and within Asia in 2034



sats

Source: IATA; Boeing CMO

### Building Out Across Asia and Middle East



#### SAUDI ARABIA

 Won a tender to become the second cargo handler at King Fahd International Airport in Dammam in August 2016



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#### MALAYSIA

 Acquired 49% of Brahim's Airline Catering Holdings in February 2016

#### TAIWAN

 Entered into a conditional Share Sale Agreement to acquire additional 10% in Evergreen Sky Catering Corporation in December 2016 to raise stake from 15% to 25%



Saudi Arabia

Oman



Philippines



#### الطيران الغهاني OMAN AIR



**Malaysia** 

**Indonesia** 

#### **PHÍLIPPINES**

 Acquired additional 13% interest in MacroAsia Catering Services in January 2016 to raise stake from 20% to 33%

#### **OMAN**

 Signed share sale agreement with Oman Air for cargo handling services at Muscat International Airport in March 2016

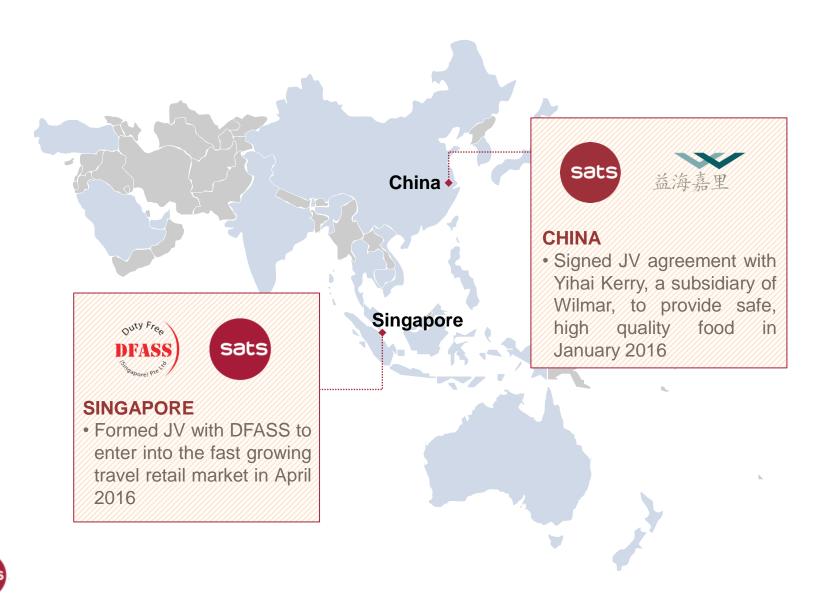
#### **INDONESIA**

 Signed Share Subscription Agreement to acquire 20% of Purantara Mitra Angkasa Dua, inflight catering arm of PTCAS in May 2016





### Building Up Into Adjacent Businesses



### Power Up Transformation





#### SATS' Japan subsidiary signs S\$325m catering deal with Delta Air Lines

The subsidiary, TFK Corporation, will offer inflight catering services for the American airline at Narita and Haneda airports in Tokyo from October.



#### Bengaluru airport to get its first perishable cargo facility

Air India joint venture to set up 60k sq ft centre at Kempegowda International Airport Praveen Bose | Bengaluru March 2, 2015 Last Updated at 20:30 IST

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Ground workers at Changi Airport get smartwatches, hands-free headsets

By Lee LI Ying, Channel NewsAsia Posted 15 Dec 2016 22:08 Updated 15 Dec 2016 23:47















SINGAPORE: One hundred and thirty SATS ground workers at Changi Airport

#### have been given smartwatches and hands-free headsets to help them improve SATS unveils e-Acceptance, training initiatives

Nisha Ramchandani | The Business Times | Friday, Apr 17, 2015



#### **SATS Airline Catering Introduces In House Culinary Consultants**

Posted by Adrian



#### SATS expands kitchen with \$18m new production line

Monday, August 1, 2016 - 14:12

ANGELA TAN ■ angelat@sph.com.sg

#### Swiss, Cargologic and SATS form quality alliance

Swiss WorldCargo and its partner ground handling companies Cargologic AG and SATS have concluded a memorandum of understanding aimed at further enhancing their cargo handling and information services.

#### SATS gets IATA pharma seal of approval





### **2Q FY16/17 Performance Review**



### Operating Statistics for SATS Group

	1H16/17	1H15/16	Change (%)
Passengers Handled ('M)	25.18	22.98	9.6
Flights Handled ('000)	83.88	78.22	7.2
Cargo/Mail Processed ('000 tonnes)	840.64	779.24	7.9
Gross Meals Produced ('M)	34.21	30.80	11.1
Ship Calls Handled	22	15	46.7



- \* The above operating data cover SATS and its subsidiaries, but does not include JVs and associates.
- \* Passengers handled comprises full service and low cost carrier as well as cruise ship passengers.
- \* Gross meals include both inflight and institutional catering meals.

### 2Q16/17 Highlights

Revenue	
\$438.5M	3.7%

 There was growth in both Food Solutions' revenue (+4%) and Gateway Services' revenue (+3.4%). Excluding the impact from the transfer of food distribution business to SATS BRF Food, Group's underlying revenue would have increased \$32.4M (+7.7%) while Food Solutions' revenue would have increased \$26.3M (+10.8%).

### **Operating profit**

\$63.6M 7.4%

 Higher expenditures (+3.1%) were noted in most categories of expenditure except for cost of raw materials and company premise and utilities expenses.

## Share of results of Associates/JVs, net of tax

\$11.5M -3.4%

 Lower contributions from Gateway Services' associates/JVs in the quarter.

#### **PATMI**

\$62.1M 4.0%

EPS increased to 5.6 cents from 5.4 cents.



### 1H16/17 Highlights

Revenue	
\$862.7M	2.8%

#### There was growth in both Food Solutions' revenue (+1.8%) and Gateway Services' revenue (+4%). Excluding the transfer of the food distribution business, the Group's underlying revenue would have increased \$68.1M (+8.1%) while Food Solutions' revenue would have increased \$53.6M (+11.1%).

## Operating profit \$118.1M 14.4%

 Higher expenditures (+1.1%) were noted in most categories of expenditure except for cost of raw materials and company premise and utilities expenses.

## Share of results of Associates/JVs, net of tax

\$23.7M -4.0%

 Share of after-tax profits from associates/JVs declined 4% with lower contributions from both Food Solutions' and Gateway Services' associates/JVs.

#### **PATMI**

\$126.2M 15.5%

- Underlying net profit was \$117.6M, 10.1% higher y-o-y.
- EPS increased to 11.4 cents from 9.9 cents.

#### **Debt-to-equity**

0.08 times 14.3%

- Debt-to-equity ratio remained healthy at 0.08 times.
- Cash and short-term deposits stood at \$452.7M.
- Free cash flow generated year-to-date amounted to \$68.1M.



### 2Q and 1H16/17 Financials

\$M	2Q16/17	2Q15/16	Favourable/ (Unfavourable) Change (%)	1H16/17	1H15/16	Favourable/ (Unfavourable) Change (%)
Revenue	438.5	422.7	3.7	862.7	839.6	2.8
Expenditure	(374.9)	(363.5)	(3.1)	(744.6)	(736.4)	(1.1)
Operating Profit	63.6	59.2	7.4	118.1	103.2	14.4
EBITDA	81.3	74.5	9.1	154.5	136.7	13.0
Share of Results of Associates/JVs, Net of Tax	11.5	11.9	(3.4)	23.7	24.7	(4.0)
Gain on disposal of assets held for sale	-	-	n.m.	9.3	-	n.m.
Net gain from transfer of business to a JV	-	-	n.m.	-	2.5	n.m.
Loss on divestment/dilution of interest in associates	-	-	n.m.	(0.7)	-	n.m.
PBT	76.5	71.5	7.0	152.7	131.4	16.2
PATMI	62.1	59.7	4.0	126.2	109.3	15.5
Underlying Net Profit*	62.1	<i>59.7</i>	4.0	117.6	106.8	10.1

n.m. – not meaningful



<sup>\*</sup> Underlying net profit refers to profit attributable to owners of the Company excluding one-off items – gain on disposal of assets held for sale, net gain from transfer of business to a JV and loss on divestment / dilution of interest in associates.

### **Financial Indicators**

			Change			Change
%	2Q16/17	2Q15/16	(ppt)	1H16/17	1H15/16	(ppt)
Operating Margin	14.5	14.0	0.5	13.7	12.3	1.4
EBITDA Margin	18.5	17.6	0.9	17.9	16.3	1.6
PBT Margin	17.4	16.9	0.5	17.7	15.7	2.0
PATMI Margin	14.2	14.1	0.1	14.6	13.0	1.6
Underlying Net Margin	14.2	14.1	0.1	13.6	12.7	0.9

	Change					Change
	2Q16/17	2Q15/16	(%)	1H16/17	1H15/16	(%)
EPS Based on PATMI (cents)	5.6	5.4	3.7%	11.4	9.9	15.2%

	30 SEP 16 31	MAR 16
NAV Per Share (\$)	1.37	1.34
Debt-to-Equity Ratio	0.08	0.07

Improved margins and higher EPS in 2Q and 1H.



### Group Segmental Revenue

\$M	2Q16/17	2Q15/16	Change (%)	1H16/17	1H15/16	Change (%)
By Business:						
Food Solutions	252.7	243.0	4.0	492.7	484.1	1.8
Gateway Services	184.5	178.5	3.4	367.4	353.2	4.0
Corporate	1.3	1.2	8.3	2.6	2.3	13.0
Total	438.5	422.7	3.7	862.7	839.6	2.8
By Industry:						
Aviation	381.6	358.9	6.3	752.4	701.7	7.2
Non-Aviation	55.6	62.6	(11.2)	107.7	135.6	(20.6)
Corporate	1.3	1.2	8.3	2.6	2.3	13.0
Total	438.5	422.7	3.7	862.7	839.6	2.8
By Geographical Location:						
Singapore	342.9	348.9	(1.7)	684.9	699.4	(2.1)
Japan	71.1	53.2	33.6	137.3	101.8	34.9
Others	24.5	20.6	18.9	40.5	38.4	5.5
Total	438.5	422.7	3.7	862.7	839.6	2.8

Revenue mix between Food Solutions and Gateway Services of 58:42 for 2Q16/17.



### Group Expenditure

\$M	2Q16/17	2Q15/16	Favourable/ (Unfavourable) Change (%)	1H16/17	1H15/16	Favourable/ (Unfavourable) Change (%)
Staff Costs	210.6	200.8	(4.9)	424.4	400.9	(5.9)
Cost of Raw Materials	69.1	72.7	5.0	131.5	148.6	11.5
Licence Fees	16.5	16.3	(1.2)	33.8	33.3	(1.5)
Depreciation & Amortisation charges	18.1	17.0	(6.5)	35.9	34.3	(4.7)
Company Premise & Utilities Expenses	28.0	28.5	1.8	54.9	57.9	5.2
Other Costs	32.6	28.2	(15.6)	64.1	61.4	(4.4)
Group Expenditure	374.9	363.5	(3.1)	744.6	736.4	(1.1)
Group Revenue	438.5	422.7	3.7	862.7	839.6	2.8

Reduction in cost of raw materials and company premise and utilities expenses helped mitigate the increase in expenditure in most expense categories.



### Associates/JVs Performance by Business

\$M	2Q16/17	2Q15/16	Change (%)	1H16/17	1H15/16	Change (%)
PAT	11.5	11.9	(3.4)	23.7	24.7	(4.0)
Food Solutions	2.9	2.8	3.6	4.7	5.4	(13.0)
Gateway Services	8.6	9.1	(5.5)	19.0	19.3	(1.6)
Dividends Received	5.2	8.5	(38.8)	20.7	26.1	(20.7)

AISATS, AAT, BAIK, MIC and PT JAS together contributed approximately 75% of our share of after-tax profits from associates/JVs.



### **Group Balance Sheet**

\$M	As at 30 SEP 16	As at 31 MAR 16
Total Equity	1,604.8	1,565.1
Long-Term Liabilities	73.6	70.3
Current Liabilities	475.4	470.3
Total Equity & Liabilities	2,153.8	2,105.7
Fixed Assets & Investment Properties	547.1	530.7
Associates / JVs	579.2	546.1
Intangible Assets	162.6	163.7
Other Non-Current Assets & Long-Term Investments	57.9	35.6
Current Assets		
Debtors & prepayments	332.2	306.2
Inventories	22.1	22.4
Assets held for sale	-	11.1
Cash & short-term deposits	452.7	489.9
Total Assets	2,153.8	2,105.7

Cash and short-term deposits decreased mainly due to dividends of \$111.4 million paid out to shareholders during the second quarter, capital expenditure and investments in associates/JVs.



### **Group Cash Flow Statement**

\$M	1H16/17	1H15/16	Difference
Net Cash From Operating Activities	105.1	56.4	48.7
Net Cash (Used In) / From Investing Activities	(35.8)	10.6	(46.4)
Net Cash Used In Financing Activities	(110.1)	(94.3)	(15.8)
Net Decrease In Cash & Cash Equivalents	(40.8)	(27.3)	(13.5)
Cash & Cash Equivalents At End Of Financial Period	452.7	402.9	49.8
Free Cash Flow*	68.1	40.4	27.7

Higher cash outflow in investing activities is mainly due to higher capital expenditure, increase in investments and lower dividends received.



<sup>\*</sup> Free Cash Flow refers to net cash from operating activities less cash purchases of capital expenditure.

### Interim Dividend

\$M	1H16/17	1H15/16
Interim dividend declared (cents)	6.0	5.0

Book closure date on 28 November 2016. Interim dividend to be paid on 8 December 2016.



### Outlook

The operating environment is challenging, with global economic uncertainties and competitive pressures in the aviation business.

Our focus continues to be on harnessing technology to improve productivity, seeking new opportunities in the aviation business beyond Singapore and applying our capabilities to new ventures outside aviation.

SATS Inflight Catering Centre 2 is being expanded to handle larger batch sizes for the increased volume from Changi's Terminal 4 when it opens in 2017. Our cargo projects in Dammam and Oman will increase our presence in the Middle East. SATS eCommerce AirHub, scheduled to be completed early 2017, will enable us to serve our customers better.





## End