

EMPOWERING TOMORROW

SUSTAINABILITY REPORT 2024

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CORPORATE

PROFILE

Nordic Group Limited (Nordic or the 'Company'), together with its subsidiaries (the 'Group'), is a global solutions provider in areas of System Integration, Maintenance, Repair, Overhaul & Trading (MRO), Precision Engineering, Scaffolding, Insulation Services, Petrochemical & Environmental Engineering Services, Cleanroom, Air & Water Engineering Solutions and Structural Engineering and Construction Services. The Group's Precision Engineering operations is located in Singapore, Thailand and Suzhou, People's Republic of China (PRC); our Cleanroom, Air & Water Solutions division is located in Singapore and Malaysia. Our Structural Engineering and Construction Services is located in Singapore and Abu Dhabi. Our head office, Systems Integration and MRO Division, Insulation and Scaffolding Services Division, Petrochemical & Environmental Engineering Services Division are located in Singapore.



System Integration Division:

We turn systems into solutions by providing Flow, Automation and Navigation solutions and Electrical and Instrumentation Services



Petrochemical and **Environment Engineering Services Division:**

We specialise in engineering repairs, maintenance, plant turnaround services as well decontamination recovery services to petrochemical, manufacturing and infrastructure industries.



Maintenance, Repair, **Overhaul & Trading Division:**

We provide after- sales service support for the marine, oil & gas and infrastructure industries.



Cleanroom Air and Water **Engineering Solutions Division:**

We provide a holistic suite of services in facilities engineering services, maintenance, engineering, project management and construction for air pollution control systems, water and waste treatment systems to semiconductor, pharmaceutical, oil and gas, power plant and municipal sectors.



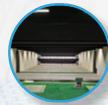
Precision Engineering Division:

We design and build tooling systems, and provide turnkey production solutions for the aerospace, marine, medical, oil & gas, optical imaging and semiconductor industries.



Scaffolding Services Division:

We provide scaffolding and alternative access solutions for the oil & gas, petrochemical, construction. marine semiconductor industries.



Structural Engineering and **Construction Services:**

We design, fabricate, install, and maintain anti-ricochet ballistic protection systems for tactical facilities specifically tailored to meet the needs of security agencies. We also design, build and maintain fuel refuelling hydrants, refuelling and dispensing systems for both military and commercial customers in and around the region.



Insulation Services Division:

specialize in supplying thermal, cryogenic, acoustic, clean room insulation, passive fireproofing services industrial coatings such as thermal spray aluminium to the marine, oil and gas, petrochemical and pharmaceutical industries.

Nordic was listed on the Mainboard of Singapore Exchange in 2010.

MESSAGE TO STAKEHOLDERS

On behalf of our Board of Directors, it is our pleasure to present our Sustainability Report for the financial year 2024.

Nordic's success is driven by our unwavering commitment to delivering engineering solutions of the highest quality, backed by our extensive experience and expertise. This dedication has enabled the Group to consistently produce top-notch products and services while also prioritizing the well-being of society and the environment.

While providing excellent quality solutions worldwide, the Group also emphasises on building a sustainable business model. Our management understands that to determine the performance of the Group, one has to look beyond the financial results. Thus, our management implemented several initiatives to ensure the Group contributes to the society and environment.

Being involved in engineering works, it is unavoidable that our daily operations generate solid wastes, chemical wastes and wastewater. Hence, the management has implemented strict operating procedures to handle the treatment and disposal of these wastes. Reusable wastes are identified, separately stored and recycled. Non-reusable wastes such as chemical wastes and wastewaters are treated with special care and disposed through proper channels as per the requirements.

The Group has zero tolerance toward workplace hazards and has over the years integrated workplace safety into the corporate culture. From formal trainings to monitoring practices, the Group has a strict set of policies to create a safe and healthy working environment for our employees. Notably, the Group has received several occupational safety and health related awards in year 2024 from our customers such as Singapore's National Water Agency (PUB), Exxonmobil Asia Pacific Pte Ltd and Chevron Singapore Pte Ltd.

The Sustainability Report summarises the sustainability initiatives the Group has taken to ensure a sustainable business model and a brighter future for our society and environment.

Lastly, we affirm that the Board has incorporated sustainability considerations into its strategic planning, identified the material environmental, social, and governance (ESG) factors, and overseen their management and monitoring.

On behalf of the Board of Directors

CHANG YEH HONG

Executive Chairman 31 May 2025

SCOPE OF SUSTAINABILITY REPORT

The sustainability report covers information on material sustainability aspects which identify the elements of Environmental, Social and Governance of Nordic.

This report only covers significant subsidiaries, with the reporting period covering 1 January 2024 to 31 December 2024. Subsidiaries are considered significant when their revenue is 15% or more of the Group's revenue. Therefore, this report only covers EnviPure Pte Ltd, EnviPure Sdn Bhd, Avitools (Suzhou) Co. Ltd, Eratech Pte Ltd, Starburst Engineering Pte Ltd and Avon Industries Pte Ltd (collectively known as the "Significant Subsidiaries") which were identified to be the significant subsidiaries in FY2024.

This reporting boundary responds to stakeholders' concerns regarding sustainability issues stemming from the Group's primary business operations.

The disclosures below have been crafted in accordance with Rule 711B(1) of the SGX-ST Listing Manual and guidance provided by GRI Standards. The report encompasses both quantitative and qualitative indicators derived from our activities and impacts. The report is also aligned to significant expectations and interests of our stakeholders.

The reporting framework is referenced to the Global Reporting Initiative (GRI) Standards. In addition, we have appointed an independent third party, TÜV SÜD PSB Pte Ltd, an assurance company specialising in business sustainability, to provide independent assurance for this report. The assurance covers the entire report and is focused on all figures, statements and claims related to sustainability during the reporting period of 1 January to 31 December 2024. The accuracy and reliability of the report's statements and figures are also validated. The assurance engagement was conducted in accordance with the International Standard on Assurance Engagements 3000 (ISAE 3000). The assurance included the evaluation of the Group's sustainability behaviour and performance. All underlying systems and processes that support the Group's sustainability framework were reviewed. The assurance also covers the report's overall compliance to the Singapore Exchange's principles and rules on sustainability reporting.

Sustainability contact

We welcome your views and feedback on our sustainability practices and reporting at sr@ nordicgrouplimited.com.

OUR APPROACH TO SUSTAINABILITY

Sustainability organisational structure

Sustainability is a vital part of our corporate strategy for achieving long-term growth. The values we create for our people, the environment and society at large very much determine our financial performance. We developed a sustainability organisational structure to move things forward:



Sustainability strategy

Our sustainability strategy aims to create integrated values. Together with disciplined execution of our strategy and a commitment to doing business responsibly, we commit to deliver value to all our stakeholders through the following:



Our sustainable strategy is underpinned by our comprehensive and extensive internal policies that cover the areas above such as performance monitoring, employee training, waste reduction and management, employee welfare and occupational safety and health.

The strategy is also guided by external sources, including AS 9100:D, ISO 9001:2015, ISO 45001:2018, ISO 14001:2015, WSH bizSAFE Star certificate, S3 Accredited Structural Steel Fabricator by the Singapore Structural Steel Society, Singapore's Code of Corporate Governance, GRI Standards and Sustainability Reporting Guide in Rule 711B(1) of the SGX-ST Listing Manual.

We are also recognised members of the Association of Process Industry, Singapore Water Association, Singapore Structural Steel Society, and Singapore Business Federation.

OUR APPROACH TO SUSTAINABILITY

Sustainability materiality matrix

Recognising the need to continuously develop our responsible business approach in order to address growing stakeholder expectations around our impact on the economy, environment and society. We continuously consult with our stakeholders to determine the issues that are most relevant to them and Nordic. Some of our stakeholder's comments can be found on Page 17.

Taking the feedback into consideration, we used a materiality index, aligning our responsible business priorities with our principal business and operational risks, as illustrated in the diagram below.

The developed metrics allow us to measure our progress, as indicated in our sustainability scorecard on Page 16. The matrix is adjusted and reviewed yearly to ensure our business is aligned to our stakeholders' requirements to ensure our business is sustainable.



Relevance to North

How we measure our performance

Our sustainability strategy is embedded into the appropriate parts of our business, with dedicated teams for each focus area, and coordination by our relevant departmental managers. Progress will be tracked in two key areas: measuring performance against metrics and targets, and evaluating how well the programs have advanced, through a series of 'commitments'.

Metrics and targets

We have established key performance indicators for each of the four focus areas outlined in our sustainability strategy since we adopted sustainability reporting in 2017. Periodically, we plan to introduce new metrics and update targets to ensure alignment with our strategy.

ESG criteria	ISO standards	2025 Targets/Objectives
Governance	ISO45001:2018 Occupational Health and Safety Management System	 Zero fatal accident rate Total Recordable Incident Rate < 1 Zero occupational disease Zero non-compliance of legal Acts and Regulations
Environmental	ISO14001:2015 Environmental Management System	 To achieve zero non-compliance of environmental regulations To achieve zero environmental incidence Water consumption per employee:< 8.0 cubic meters/ month Electricity consumption per employee: < 350kWh/ month
Social	CSR Diversity	At least 1 CSR activityBoard diversity

Commitments

To ensure we have a robust sustainability program in place, we publish the key initiatives we plan to implement within the next year.



Workplace Safety

Overview

Working in a highly regulated and hazardous industry, we adopt a culture where health and safety are of paramount importance. We have set a policy that demands us to adhere to relevant legal and regulatory requirements and adopt recognised industry and international standards. We place high emphasis on safety and believe strongly in ensuring zero occupational injuries, and minimising environmental damage over the course of our work.

We constantly review and improve our internal processes; ie. conduct proper training and planning to uphold our safety standards. Our Group also highlights that people are our most important assets and we strive continuously to create a safe and healthy working environment for all our internal and external stakeholders to thrive in.

Upholding safety standards

We have a set of policies that require all employees to adhere to the relevant safety laws and regulations, industry standards as well as customer's requirements (e.g. ISO 45001:2018).

We understand that preventative measures are crucial when it comes to managing safety in the workplace. Each business unit has a designated Health, Safety and Environment (HSE) representative responsible to educate employees on the importance of safety in the workplace.

Given the rising global temperatures, our Group is cognizant of the need to ensure our employees' health and safety, especially for those who work on site. We monitor the temperature of the work environment and implement adequate rest periods. We also include heat stress elements into our HSE Safety Campaigns,

• Fatalities

Workplace serious / major incident

4Workplace minor injurie

Workplace minor injuries

during which we will distribute isotonic drinks to our employees on site to encourage them to drink more fluids.

Monthly and yearly HSE meetings are conducted and attended by employees with the aim to increase the awareness of employees toward safety in the workplace, including the sharing of preferred safety practices and behaviours, and safety incidents during the period.

Other functions of the HSE representatives include the investigation of safety incidents and breaches. Investigations are carried out to identify the root cause and the findings are tabled during HSE meetings for sharing.

In addition, employee performance appraisals include safety performance. Breaches of safety requirements will be reflected in the annual performance appraisal as demerit points.



While we believe that incident prevention is key, we also prepare our employees to handle and respond to emergencies. This is important to reduce and limit the impact and casualty as a result of the incidents.

In 2024, the Significant Subsidiaries achieved 0 fatalities and 1 serious/major incident and 4 workplace minor injuries. The increase was due to increase in Significant Subsidiaries and a few projects are at their most intense period.

Going forward, we will continue to concentrate our efforts and work on upholding our safety standards to achieve the following:

- Ensure employees' compliance with the relevant safety regulations (internal and external);
- Utilise effective communication channels and HSE training programs that helps enhance the overall safety awareness of employees; and
- Minimise and reduce serious incidents and workplace injuries and Achieve zero fatalities.

Working at heights

Our Group's engineering works will unavoidably expose employees to working at heights (WAH), particularly in our engineering repair and scaffolding businesses.

WAH is a major concern for the Group over the years as these incidents account for more than half of the workplace fatalities in Singapore. We strictly abide to the recommendations issued by the National WAH Taskforce to help reduce WAH accidents. From these initiatives, our workers will better understand the regulations and comply with the law while working safely at heights.

Our businesses have also received other quality certifications such as the ISO 45001:2018 which focuses on the scope of Erection & Dismantling of Metal Scaffolding, and were also awarded BizSAFE Star awards. These are testament to our achievements in meeting stringent quality and safety requirements over the years.

Personal protection

Our Group has strict requirements on the use of Personnel Protective Equipment (PPE) in the worksites. Periodical inspection is conducted by the HSE department to ensure the proper use of PPEs by workers.

Workers who were found to be in breach of PPE requirements at the worksites will be subjected to strict internal penalties.

The PPEs provided to workers are carefully selected to ensure they are of high quality and comply with safety standards, while also meeting the specific protection needs of different engineering tasks.





Annual health checks

Working in hazardous environment can subject workers to health issues. To minimise the impact, our Group ensures high quality and adequate PPEs are used by workers all times.

In addition, worksites are subjected to periodical internal as well as external inspections to ensure the worksites hazards are removed or controlled.

As required by ISO 45001:2018, our Group also provides periodical health checks for the employees to ensure the employees' health is properly monitored. Other than pre-employment health checks, special work positions depending on the exposure-level to hazards, such as chemicals, will be subject to additional in-depth health checks such as:

- manganese contamination test for welders
- blood test for benzene and lead for employees
- hearing test for employees exposed to hearing risks

Safety award accreditation

Our Group has received various safety awards over the years and these awards are testament to our Group's internal methodologies and processes which were thoroughly reviewed as part of the evaluation process for the award. Our Group's performance in 2024 is as follows:



Workplace Safety and Health Council bizSAFE Enterprise Exemplary Award 2024



National Fire and Emergency Preparedness Council Certificate of Appreciation for participating in the NEFC Mass Fire Evacuation Drill 2024

Safety awareness and best practices begin with individual employee and transcend into our Group's overall safety culture. Our Group is delighted to receive these awards as they reflect our perseverance in promoting a safe work culture. Such awards also serve as an encouragement for our businesses and stakeholders to hold a certain confidence in our company.



Overview

Productivity is the key to the economic growth of a nation. Singapore has always emphasised on the productivity of the nation's work force to sustain economic growth. To contribute to the nation's economy, our Group keeps track of the productivity in every aspect of the businesses that includes securing new projects, exploring new business opportunities, value creation to the customers and their feedback, skills competency of employee and workers as well as resources acquisition and optimisation in the individual projects.

Economic performance

Our Group strives to deliver utmost satisfaction to its customers by understanding their needs and meeting them through deliverables of the highest quality. This is reflected in our Group's safety and quality track records and various awards given by the customers. In addition, our Group has established a set of internal controls and process manuals to adhere to closely. The controls and process manuals ensure that our work is completed to specification and of high quality. The system is also audited and support by ISO 9001:2015, ISO 45001:2018, ISO14001:2015 and BizSAFE Star.

In addition to these, we constantly seek for new solutions through innovation to keep abreast with the latest technology and processes in the industry and perform regular reviews of our quality policy requirements so as to adhere to and constantly abide by stringent product and service consistency and legal requirements.

Supply chain management

To contribute to the local economy, our Group has close business relationship with reliable local suppliers. In 2024, 85.3% of the Group's purchases were spent on local suppliers. This is lower than the local purchases made in 2023 as we have to purchase from overseas vendors who are our customers' approved vendors for the major projects.

\$93.1m

Revenue

85.3%

Purchases from local suppliers



Localised supply chains help us to develop closer relationships with our suppliers to ensure the proper alignment of our policies that will help us maintain a high level of quality and integrity in the procurement of goods and services for the Group. It also benefits the local economy, by economic value and job creation to the local communities.

Our Group has also implemented comprehensive procurement policies and procedures to effectively manage our supply chain. These implementations help us to achieve our goals by optimising the resources available.

Our suppliers are also required to abide by the general Terms and Conditions of our Purchase Contract or Purchase Order. The Group encourages fair competition between potential suppliers and fair purchase practices that achieve constructive business relationship.

Performance appraisal

To increase productivity, our Group has a comprehensive performance appraisal programme and rewards system based on the result of the appraisal. The performance appraisal programme is essential to our Group to understand the skills level of the employees and appropriate training programmes can be designed to fill up the skill gaps.

Our employee annual performance appraisal has at least 70% of quantifiable evaluation criteria. Furthermore, our Group actively collects the information of the performance throughout the year such as inputs from direct supervisors, client scoring and feedback, mentor and mentee system for new employees, as well as periodical employee communication sessions.

This collected information allows our Group to understand the performance and skills development needs of each team and individual employee from multiple aspects. This is crucial for the Group to develop annual training programs for employees that are designed to enhance the skills of the employee and aims to improve the overall productivity.

In 2024, all our employees were subjected to an annual performance appraisal by their superiors except blue-collared workers even though they are part of NGL employee. Blue-collared workers are not subjected to the annual appraisal unless they are proposed to be promoted to be site coordinators, supervisors or manager. We seek to continue this practice in the coming year and will continue to reward staff based on their performance.

Workforce development

We believe in providing our employees a safe environment to work in, both from an internal control and industry standard perspective. We remain committed to providing equal and ample opportunities for employees to upgrade and hone their skill sets in order for them to excel. To achieve this, the management builds several two-way communication channels (e.g. one-on-one meeting or self appraisal) to ensure the career development needs of the employee are taken into consideration whenever possible.

We also identified that opportunities for continuous learning in the workplace are very important.

100%

Employees subject to regular performance appraisal

6.2

Training hours per staff



We ensure that every employee has equal opportunities to upgrade and sharpen their skill sets through the well-planned training programs.

In 2024, each employee in the Significant Subsidiaries received an average of 6.2 training hours. This is similar to 2023 even with more Significant Subsidiaries as we invest the same amount of training in each subsidiary. This training includes both internal and external training which covers on-the-job training and classroom theoretical training, to ensure all employees are able to deliver the tasks allocated.

We also identified that hiring skilled workers is a key strategy to be adopted as repeated projects require specific skillsets to ensure quality work is executed. In 2024, our group also set up an ITE approved workplace training center (WTC). We develop skills in the Process, Construction, and Maintenance (PCM) sector through the Certificate of Competency (CoC) programme. We train and assess workers in Thermal Insulation and Metal Scaffolding using industry-standard materials and tools. Our goal is to improve skills, boost productivity, and ensure safety in the industry.



Environmental protection

Overview

We are committed to environmental protection, reducing carbon emissions, preventing pollution, minimising wastage and utilising our resources efficiently. We set in place strict operating procedures to handle the treatment and disposal of waste, and take pride in adopting greener solutions constantly in our daily operations to reduce environmental pollution.

Comprehensive policies are developed to ensure the Group's commitment towards environmental protection, reducing carbon emissions, preventing pollution, minimising waste and maximising efficiency of resources utilisation can be achieved during our daily operations and in every project that we undertake.

Carbon emission reduction

The corporate culture of protecting the environment is reflected in every operation and project undertaken by Nordic Group.

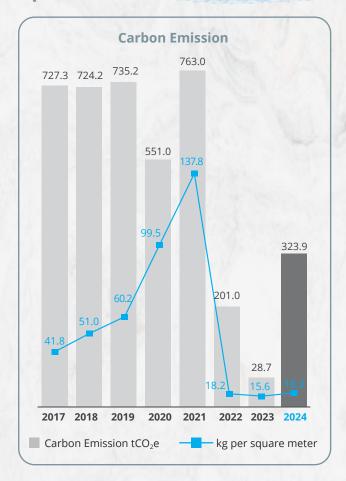
We are committed to positive action on climate change and are dedicated to reducing the carbon emission in our engineering projects. Our employees are constantly trained and reminded to reduce the use of electricity and diesel on a yearly basis through the HSE training program. We also implemented policies and procedures to guide employees to reduce energy consumption while ensuring the quality of work. One of our subsidiaries has solar panels installed on the roof of its factory, and we are exploring installation of solar roofs for the other buildings that we own.

To determine the carbon emissions, we also collect different data from each of our businesses and then calculate our total annual greenhouse gas emissions.

In 2024, the Significant Subsidiaries generated 323.9 tonnes of carbon dioxide emission (tCO2e) with the emission intensity of 18.3 kgCO2e per square meter of total operation floor area.

18.3_{kg}

Carbon emission intensity per square meter of total operation floor area



The intensity increased as the carbon emission reported values from 2024 was calculated across a total of 6 subsidiaries as compared to 1 in 2023.

The method of reporting is also in line with Greenhouse Gas Protocol established by the World Resources Institute and the World Business Council for Sustainable Development, which is the standard guidance for measuring corporate greenhouse gas emissions. Factors are sourced from "https:// www.gov.uk/government/publications/ greenhouse-gas-reporting-conversionfactors- 2024" for Scope 1 emissions and "Singapore's EMA operating margin grid emission factor for Scope 2 emissions."

Using the approach of "Operation control", we include 100% of the emissions associated with businesses which we have direct control over. Our carbon emissions include:

- All fuels used directly by our companies (Scope 1 emissions)
- All purchased electricity used in our facilities (Scope 2 emissions)

The Group will continue its efforts and monitor the performance of our carbon emission reduction.

Waste management

Waste disposal is a significant environmental challenge to engineering projects. Our Group adopts the procedures of reuse, treatment and dispose to handle the wastes created during the operation of engineering works.

As part of our on-going efforts to protect the environment, our Group implemented a waste recycling programme which involves the installation of separate bins to collect reusable waste for reuse.

Saving water

Water scarcity is a growing concern around the world and a serious global challenge that we must work together to address. Water consumption in the engineering industries is intensive. Hence, we have adopted a wide range of measures to reduce water consumption at the project sites including water recycling system and HSE training program that reminds employees to save and recycle water.

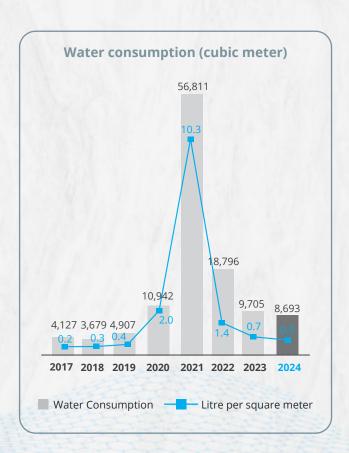
In 2024, total water consumption was 8,693 Cubic Metres with a water consumption intensity of 0.5 Cubic Metres per square meter of total operation floor area. The reduction was due the awareness created on saving water since the huge underground water leak at one of our premises at 2 Tuas Ave 10 in 2021.

The Group will continue its efforts and monitor the performance on the water consumption. Progress and performance on the reduction on water consumption will be reported in the following year.

90.3t
Recycled waste

0.5 Cum/m²

Water consumption intensity per square meter of total operation floor area





People and community

Overview

Our people are our most important asset. We strive to create an enjoyable working environment for our employees. We have various employee events and awards conducted to appreciate the efforts of our employees and recognise their accomplishments.

Through our people, we are also committed in making positive contributions to our community by giving back to the society and helping the less privileged.

Employee recognition

To recognise the efforts of our employees, we implemented various recognition awards to serve as encouragement for the employees to excel and grow together with us. These include long services award (for e.g, 5, 10, 15, 20 years etc.) and safe performance self-assessment award (e.g. good behavioural approach towards safety in working and meeting productivity KPI).

We recognize that a positive working environment fosters optimal performance among employees.

The total headcount as at 31 December 2024 is 817, comprising 542 males and 69 females in Singapore, and 160 males and 46 females in Malaysia and China. Our employees are contract and full-time employees.

In 2024, Significant Subsidiaries have an employee turnover rate of 26.8%. This is an increase from 2023's rate of 24.1%, and it is mainly due to the repatriation of workers with the end of projects. We will continue to listen to our employees and seek to identify ways to improve their working environment and ensure that their needs are met.

26.8%

Employee turnover rate



Community initiatives

At Nordic Group, we pride ourselves on steady initiatives to engage the community as part of our Corporate Social Responsibility (CSR) framework. Guided by our core values of Nurture, Ownership, Respect, Discipline, Integrity, and Collaboration, our CSR framework evolved organically, drawing insights from real-world experiences and feedback gathered throughout the year.

Our commitment to CSR remains the cornerstone of our actions, ensuring that we not only fulfil our corporate responsibilities but also make a meaningful and lasting impact on society and the environment.

INTERNAL INITIATIVES

In 2024, our focus on CSR extended beyond external engagements to encompass internal staff welfare events. We recognize that a supportive and inclusive workplace culture is essential for the wellbeing and growth of our employees. By prioritizing their welfare and fostering an environment where everyone feels valued and supported, we aim to cultivate a workplace where individuals can thrive and contribute their best.



Staff Dinner & Dance ("D&D"): Glitz and Glam

Our annual D&D was held on 9 November 2024 at Singapore Recreation Club. More than 200 staff across all subsidiaries gathered for a night of networking, team building, fun, food and camaraderie.

The event served as a platform to honour achievements, including the presentation of "Long Service Awards" to loyal employees. Adding to the excitement were the interactive team building activities, where there was no distinction between superiors and subordinates. The grand finale was the grand prize for the lucky draw which was a trip to Sydney.





Annual Fruit Party

Our annual fruit party is a beloved tradition that unites more than 200 management and staff from all subsidiaries, coming together to celebrate their shared love for the King of Fruits – Durian. Subsidiaries collaborated to prepare for the festivities, showcasing their expertise in scaffolding and tentage skills and electrical works for the PA system and fans to facilitate ventilation which made the event a success.

The highlight of the event was the "live" opening of durians by a skilled vendor, who shared insights into the different varieties and other interesting facts about the King of Fruits.

EXTERNAL INITIATIVES

While our focus on internal staff welfare remains paramount, we recognize the importance of community engagement. The Yellow Ribbon Run provided an opportunity for Nordic Group employees to come together to advocate positive impact within the broader community.

Yellow Ribbon Prison Run 2024

As part of our ongoing commitment to social impact, we continued our annual participation in the Yellow Ribbon Prison Run ("YRPR") in 2024. This initiative promotes the rehabilitation and reintegration of ex-offenders into society by raising awareness and fostering a culture of second chances.

On 1 September 2024, Nordic Group rallied approximately 118 employees to join the YRPR, demonstrating our collective support for this meaningful cause. Participants had the opportunity to take part in either a 10km Competitive Run or a 5km Non-Competitive Run, symbolising the journey of ex-offenders toward reintegration.

Through corporate contributions and employee fundraising efforts, the event organiser successfully raised a total of \$\$557,370, the highest ever since the event was introduced.

SUSTAINABILITY SCORECARD

Workplace safety

Performance indicators	Units	2020	2021	2022	2023	2024
No. of fatalities	Number	0	0	0	0	0
No. of serious incident/major incidents	Number	5	1	2	0	1
No. of workplace minor injuries	Number	6	12	5	0	4

Productivity

Performance indicators	Units	2020	2021	2022	2023	2024
Revenue	S\$000	48,962	55,116	79,317	50.3	93.1
Purchases from local supplier (%)	Percentage	86.8	83.5	89.0	99.9	85.3
Employees subject to regular performance appraisal	Percentage	100	100	100	100	100
Training hours per staff	Hours	7.45	9.3	10.6	6.1	6.2

Environmental Protection

Performance indicators	Units	2020	2021	2022	2023	2024
Carbon emission	tCO ₂ e	551.1	763.0	201.0	28.7	323.9
Carbon emission intensity	kgCO ₂ e/m ²	99.5	137.8	18.2	15.6	18.3
Recycled waste	Tonnes	34	139	39	0	90.3
Water consumption	Cu m	10,942	56,811	18,796	1,391	8,693
Water consumption intensity	Cu m/m ²	2.0	10.3	1.4	0.8	0.5

People and community

Performance indicators	Units	2020	2021	2022	2023	2024
Employee turnover rate	Percentage	37.9	30.3	31.8	24.1	26.8
Investment in community projects	S\$'000	0	0	0	3	3

CONSULTING OUR STAKEHOLDERS

We continue to listen to our stakeholders and engage with them on an ongoing and ad hoc basis. An overview of our approach and rationale is set out below (with stakeholders listed in alphabetical order), together with the feedback we have received.

Stakeholders	How we listen	Why we do it	What you've told us
Customers	Daily operations meetings	Adhere to safety concerns	 Provision of services required
	Site walks/ safety walksMeetings with	Adhere to health concerns	Adhere to customers standards
	customer's procurement department • Project tenders	 Adhere to environmental concerns for raw materials (insulation mat, diesel pump, chemicals) 	 Ability to meet customers delivery timelines
Employees	 Internal updates and communication Events and functions Company retreats Project celebrations 	 Training programme Employee training People developer Proper upkeep of dormitories 	 Equal opportunities Career progression Benefits and rewards External courses
Regulatory authorities (SGX, MOM, IRAS, ACRA)	 Regular updates and communication Reports and compliance Periodical meetings 	 Good relationship between SGX and Company Dialogue with SGX Active participation in SGX events to increase visibility and transparency 	Compliance with relevan rules and regulations
Shareholder and investors	 SGX Announcements Shareholder's meeting Annual reports Company's website Regular updates and communication 	 Committed to delivering economic value to our capital providers through a strong financial performance and our methods of engagement with them. 	 Long-term profitability Sustainability matters Group's performance against targets Compliance with all relevant requirements
Suppliers	Supplier's meetingsNegotiation of special price for big projects	Adhere to safety concerns	 Ability to meet Company's standards (e.g. BizSafe or ISO)

GRI CONTENT INDEX

The GRI Content Index references the Nordic Group Limited Sustainability Report 2022 (SR), the Annual Report 2022 (AR) and the Nordic Group Website (Web).

DISCLOSURE N	UMBER	DISCLOSURE TITLE	PAGE REFERENCE AND REMARKS
GRI 2: GENERA	L DISCLO	SURES	
ZZZZZZ	2-1	Name of organisation	• Annual Report (AR): Corporate profile (Page 1)
2-2	2-2	Entities included in the organisation's sustainability reporting	Sustainability Report (SR) (Page 3)
	2-3	Reporting period, frequency and contact point	• SR (Page 3)
	2-5	External assurance	• SR (Page 3)
	2-6	Activities, value chain and other business relationships	• SR (Page 17)
	2-7	Employees	• SR (Pages 11, 14, 15)
	2-9	Governance structure and composition	Corporate Governance Report (CGR) Principle (AR Page 26)
	2-10	Nomination and selection of the highest governance body	• CGR Principle 4 (AR Page 30)
	2-11	Chair of the highest governance body	• CGR Principle 1 (AR Page 26)
GRI 2: General Disclosures 2021	2-12	Role of the highest governance body in overseeing the management of impacts	• CGR Principle 1 (AR Page 26)
2021	2-13	Delegation of responsibility for managing impacts	• SR (Page 4)
	2-14	Role of the highest governance body in sustainability reporting	• SR (Page 4)
	2-16	Communication of critical concerns	• CGR Speaking Up Policy (AR Page 38)
	2-17	Collective knowledge of the highest governance body	• CGR Principle 1 (AR Page 26)
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	2-19	Remuneration policies	• CGR Principle 6 (AR Page 32)
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