



MEDIA RELEASE

SATS, SIA Engineering Company and Changi Airport Group enter into MoU to trial autonomous buses at Changi Airport

Singapore, 17 July 2024 – SATS Airport Services Pte Ltd, a wholly-owned subsidiary of SATS Ltd, (SATS), the world’s largest provider of air cargo handling services and Asia’s pre-eminent provider of food solutions, SIA Engineering Company Limited (SIAEC), a leading aircraft maintenance, repair and overhaul (MRO) service provider in Asia-Pacific and Changi Airport Group (CAG), have signed a Memorandum of Understanding (MoU) to start a proof of concept (POC) on the use of autonomous buses to transport airport staff around Changi Airport’s airside.

The initial two-year collaboration, co-funded under the Civil Aviation Authority of Singapore (CAAS)’s Aviation Development Fund (ADF), aims to contribute to Singapore’s journey to become a Smart Nation – the Government’s vision for a digital-first Singapore that leverages technology to improve health, transport, urban living, government services and businesses.

The POC, commencing in the third-quarter of 2024, will validate the self-driving capabilities of the autonomous bus to gain confidence of its operational and safety performance. Monitored by an on-board safety driver, the POC will be conducted in two phases – the first phase in a sterile environment, before the second phase in the live operational environment.

This collaboration is part of Changi Airport’s collective effort to automate routine driving tasks so that airside professionals can focus on more complex activities, while presenting opportunities for job redesign and upskilling. The parties hope the POC will also



encourage the wider development and deployment of autonomous solutions to improve airside manpower productivity.

“SATS is excited to partner CAG and SIAEC to trial the use of autonomous buses for airside staff transport with support from CAAS. This initiative presents the opportunity to develop the operating model for autonomous bus deployment in a live environment and gather data and learnings in readiness to scale autonomous airside staff transport operations,” said Henry Low, Chief Operating Officer SATS and CEO-designate SATS Singapore Hub.

“This partnership furthers SATS Group’s vision of transforming aviation hub handling through digitalisation and automation, and we are proud to be an Automation@Changi partner to harness technology and contribute to Singapore’s Smart Nation journey”, said Mr Low.

SATS Group and its global affiliate companies are also investing in several POCs of autonomous guided vehicles. This includes trials of automated airside cargo transportation vehicles and automated forklifts in airport operations and cargo terminals in Europe.

“SIA Engineering Company is excited to be part of this trial for an innovative bus service solution. As a member of the Changi Airport community, we are pleased to collaborate with SATS, CAG and CAAS to transform staff mobility at the airside. Advancing digitalisation and technology adoption is a key priority in SIAEC’s Continuous Improvement journey. Through seamless integration of autonomous buses into airport operations, we aim to raise workforce productivity, improve road safety and in the longer term, optimise airside vehicle numbers to reduce congestion. This trial will allow us to understand technology aspects as well as future concept of operations to fulfill staff



transportation needs at the airside,” said Mr Foo Kean Shuh, Executive Vice President Operations and Chief Sustainability Officer, SIA Engineering Company.

Mr Yeo Kia Thye, Managing Director, Airport Operations Control, Changi Airport Group said, “CAG is excited to be on this innovation journey with our airport partners to trial the use of autonomous buses on the airside. This complements ongoing automation trials, such as the use of autonomous vehicles for baggage transportation and automated Passenger Loading Bridge, to drive greater manpower productivity across our airport operations. We look forward to collaborating on further innovation trials towards our vision of an airport of the future.”

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About SATS Ltd

SATS Ltd. (SATS) is a global air cargo and ground handler empowering end-to-end network solutions, and a leading Asian aviation food solutions provider delivering quality at scale and being the preferred brand in food solutions with authentic taste and nutrition. Using innovative food technologies and resilient supply chains, we create tasty, quality food in sustainable ways for airlines, food service chains, retailers, and institutions. With heartfelt service and advanced technology, we connect people, businesses, and communities seamlessly through our comprehensive gateway services for our customers. Fulfilling our purpose to feed and connect communities, SATS delights customers in over 215 locations and 27 countries across the Asia Pacific, UK, Europe, the Middle East, Africa, and the Americas. SATS has been listed on the Singapore Exchange since May 2000. For more information, please visit www.sats.com.sg.

About SIA Engineering Company

(Company Registration No. 198201025C)

www.siaec.com.sg

SIA Engineering Company (SIAEC) is a major provider of aircraft maintenance, repair and overhaul (MRO) services in Asia-Pacific. SIAEC has a client base of more than 80 international carriers and aerospace equipment manufacturers. It provides line maintenance services at more than 30 airports in 8 countries, as well as airframe, engine



and component services on some of the most advanced and widely used commercial aircraft in the world.

The 24 subsidiaries and joint ventures with original equipment manufacturers and strategic partners in Singapore, Hong Kong, Indonesia, Japan, Malaysia, Philippines, the United States of America and Vietnam increase the depth and breadth of the Company's service offerings. SIAEC has approvals from 29 national aviation regulatory authorities to provide MRO services for aircraft registered in the United States of America, Europe, China and other countries.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) manages Singapore Changi Airport (IATA: SIN, ICAO: WSSS), and is responsible for key functions including airport operations and management, air hub development, commercial activities, and airport emergency services. CAG also manages the Changi East development project, which includes the building of a new Terminal 5 for Changi Airport. CAG also operates Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages airports around the world.

As one of Asia's most connected international aviation hubs, Changi Airport links Singapore to some 150 cities globally, with close to 100 airlines operating more than 6,800 flights weekly. Jewel Changi Airport, a multi-dimensional lifestyle destination, opened in April 2019, bringing Changi Airport's shopping and dining offering to over 600 F&B and retail outlets. The world's most awarded airport, Changi has won 680 accolades for its consistent and excellent airport staff service, passenger experience and safety standards.

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