M M P RESOURCES LIMITED

(Incorporated in the Republic of Singapore)
(Registration No: 200613299H)

SUSTAINABILITY REPORT 2019

BOARD'S STATEMENT

The Board of Directors (the "Board") is pleased to present the 3rd Sustainability Report for the financial year ended 31 December 2019. This report provides an update on the progress that the Group has made towards achievement.

The Group will continue to ensure that it upholds the expectations of all its stakeholders towards achieving it goals. The Board will continue to ensure that these sustainability matters are monitored and managed. The Board remains committed to working closely with management to drive the sustainable growth of the Group and to deliver long term value for our stakeholders.

STAKEHOLDER ENGAGEMENT

The Group believes in keeping a close knit relationship with our stakeholders for its relevance to sustainability across the value chain. On a continuing basis, regular and sustained engagement with stakeholders provides us with a up todate picture of the sustainability within both our business and physical environment.

Stakeholders	**Means of Engagement**
Shareholders	Annual Report and Sustainability Report Annual shareholder meeting Announcements and circulars
Employees	Performance appraisal Career development and communication Training and education Regular meetings
Consumers	Consumer enquiries channel Mass media and social media

	Point of sale Surveys and market research
Suppliers	Direct communication, meetings and discussions Evaluation and monitoring Joint initiatives and programmes Site visits and audits/checks
Regulators	Compliance reports Announcements and mandatory disclosures

MATERIALITY ASSESSMENT

By focusing the resources on the most critical matters of our business. We have identified the sustainability matters that have a significant impact to our business and key stakeholders. Our senior management considered and rated these topics for their significance to and impact on our operations.

Material Factor	Mission
General Disclosure	
- Customer satisfaction	Care for our customers
Social	
- Food Safety and Hygiene	Deliver our best to customers
- Employment	Inspire and nurture our people
Environmental	
- Energy and Water Conservation	Encourage preservation

Customer Satisfaction Focusing on customer care and service and improving the customer experience. Keeping our products affordable and competitively priced. Protecting customers' rights to privacy and safeguarding important information from the growing risk of cyber threats.	Achieved
Food Safety and Hygiene Production, kitchen and service staff members are equipped with the necessary knowledge and skills in food safety and hygiene through our food safety training programme. The content of the programme is continuously reviews and updated	Achieved
Employment All eligible employees received an annual performance appraisal, which evaluated past performances and assessed areas for improvement.	Achieved
Energy and Water Conservation We believe preservation of our natural environment is essential for maintaining community sustainability. We are committed to responsible usage of energy and water resources that helps to preserve the environment in which the Group operates in. A systematic maintenance program for operating equipment is in place to maintain energy and water efficiency. Energy and water consumption are regularly tracked and analysed. Corrective actions are taken when unusual consumption patterns are observed.	Achieved