

CEO Observations

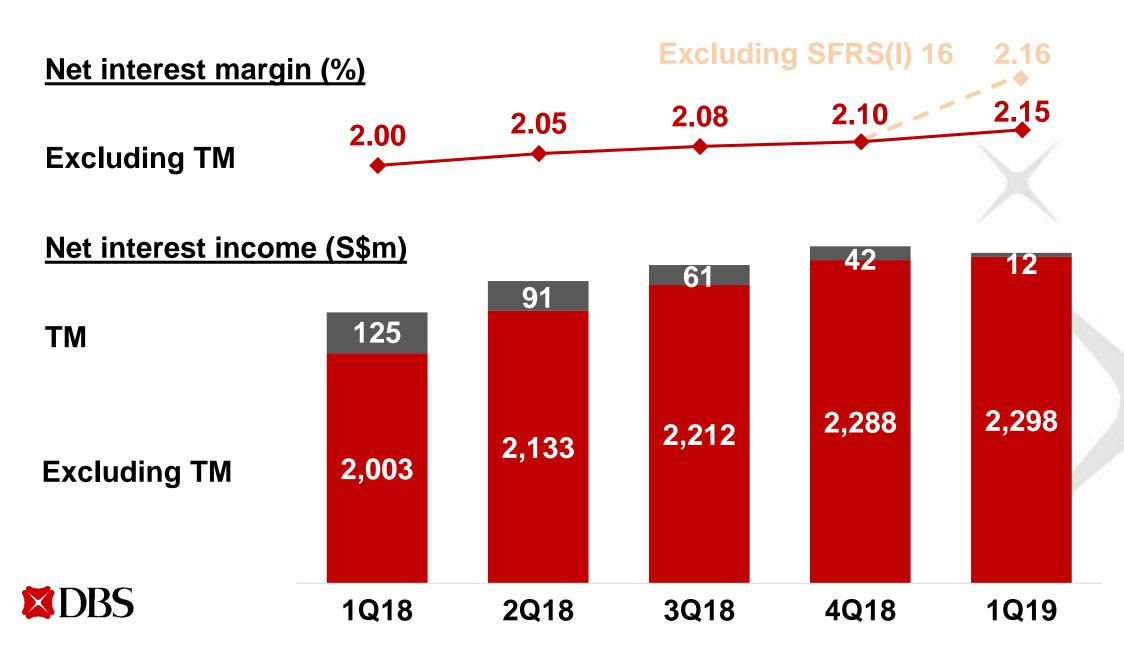
29 Apr 2019

Key Highlights

- Strong business momentum
- Commercial bank NIM very strong
- Expenses well controlled
- Credit environment benign



Strong increase in underlying NIM



Outlook

- Macroeconomic situation somewhat stabilised
- Mid-single-digit loan growth and continued NIM progression
- High-single-digit income growth
- Cost-income ratio at 43%
- SP likely to be below through-cycle average
- Continued ROE improvement

