

Frequently Asked Questions for Shareholders for the UOB 2020 Annual General Meeting (AGM)

(A) PRE-REGISTRATION	
A1	Who can register to watch?
	Only UOB shareholders can register to watch the “live” audio-visual webcast and/or listen to the “live” audio-only stream.
A2	Why can't I attend the AGM in person?
	Due to the current COVID-19 situation and related safe distancing measures in Singapore, shareholders will not be able to attend the AGM in person.
A3	How do I watch the “live” audio-visual webcast and/or listen to the audio-only stream?
	<p>A shareholder must pre-register at the pre-registration website at https://smartagm.sg/uobagm2020 from 6 May 2020 at 9.00 p.m. till 2 June 2020 at 2.30 p.m. to enable UOB to verify his status as a shareholder.</p> <p>A shareholder will be required to fill in his name, NRIC/Passport/Company Registration number, shareholding type, mobile number and email address during the pre-registration.</p> <p>Authenticated registrants whose names do not appear on UOB's Register of Members/CDP Depository Register/CPF and SRS agent or operators' lists as at 2 June 2020 will be rejected.</p> <p>Authenticated registrants will receive an email by 4 June 2020 at 12.00 noon which will contain a unique user ID and password, the link to access the “live” audio-visual webcast and a toll-free telephone number to access the “live” audio-only stream of the AGM proceedings (Confirmation Email). Registrants who receive the Confirmation Email can then observe and/or listen to the AGM proceedings through a “live” audio-video webcast (via their mobile phones, tablets or computers) or “live” audio-only stream (via their telephones).</p> <p>Registrants who do not receive the Confirmation Email by 4 June 2020 at 12.00 noon should contact UOB's share registrar, Boardroom Corporate & Advisory Services Pte Ltd at +65 6536 5355 during office hours from 9.00 a.m. to 4.00 p.m., Monday to Friday.</p>
A4	When can I start to pre-register for the AGM?
	Pre-registration for the AGM starts from 9.00 p.m. on 6 May 2020.
A5	Is there a closing date for the pre-registration?
	Pre-registration for the AGM closes at 2.30 p.m. on 2 June 2020.
A6	Can I register another person to watch the “live” audio-visual webcast and/or listen to the audio-only stream on my behalf?
	No. The AGM is a private event. Only UOB shareholders will be able to register to watch the “live” audio-visual webcast and/or listen to the “live” audio-only stream.

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A7	If I hold UOB shares via a securities sub-account in a depository agent (e.g. a nominee company), can I register to watch the “live” audio-visual webcast and/or listen to the audio-only stream?
	You should contact your depository agent as soon as possible in order to make the necessary arrangements for your participation in the AGM.
A8	If I am a CPF and/or SRS investor holding UOB shares, can I register to watch the “live” audio-visual webcast and/or listen to the audio-only stream?
	Yes, you can pre-register to watch the “live” audio-visual webcast and/or listen to the audio-only stream. However, if you wish to submit your votes, you need to contact your CPF Agent Banks and/or SRS Operators through which you hold your UOB shares as soon as possible to submit your votes before 5.00 p.m. on 27 May 2020.
A9	What can I do if I have pre-registered but do not receive the email confirmation on 4 June 2020 by 12.00 noon?
	If you have pre-registered by the deadline of 2 June 2020 at 2.30 p.m. but do not receive the Confirmation Email by 4 June 2020 at 12.00 noon, you should contact UOB’s share registrar, Boardroom Corporate & Advisory Services Pte Ltd at +65 6536 5355 during office hours from 9.00 a.m. to 4.00 p.m. Monday to Friday.
(B) VOTING	
B1	Would I be able to vote electronically?
	No. UOB’s constitution currently does not provide for shareholders to vote electronically.
B2	How do I vote if I can only attend the AGM electronically?
	<p>If you wish to vote, you must appoint the Chairman of the Meeting as your proxy.</p> <p>You must first download, complete and sign the proxy form, before scanning and sending it by email to uob_agm@uobgroup.com or submitting it by post to 80 Raffles Place, #04-20 UOB Plaza 2, Singapore 048624 (Attention: The Company Secretary), not less than 72 hours before the time appointed for holding the AGM.</p> <p>In view of the current COVID-19 situation and the related safe distancing measures it may be difficult for shareholders to submit completed proxy forms by post and for the Company to process completed proxy forms which are submitted by post. There may also be delays in the delivery of completed proxy forms which are submitted by post. Therefore, shareholders are strongly encouraged to submit completed proxy forms electronically via email to uob_agm@uobgroup.com to ensure that they are received by the Company by the stipulated deadline.</p> <p>CPF or SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective Agent Banks/SRS operators to submit their votes by 27 May 2020 at 5.00 p.m.</p> <p>If you appoint the Chairman of the Meeting as your proxy, you must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the form of proxy, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.</p>

Frequently Asked Questions for Shareholders for the UOB 2020 Annual General Meeting (AGM)

B3	Where can I find the proxy forms?
	You can download the proxy form at www.uobgroup.com/investor-relations/agm-and-egm
B4	Is there a deadline to submit proxy forms?
	Please submit your completed proxy form by 2.30 p.m. on 2 June 2020 . CPF and SRS investors - Please refer to A8 and B2 above.
(C) ASKING QUESTIONS PRIOR TO THE AGM	
C1	Can I ask any questions at the AGM?
	<p>You will not be able to ask questions at the AGM during the “live” audio-visual webcast or “live” audio-only stream, and therefore it is important for you to submit your questions in advance of the AGM.</p> <p>You can submit your question(s) related to the resolutions to be tabled for approval at the AGM to the Chairman of the Meeting, in advance of the AGM, in the following manner:</p> <p>(a) by email to uob_agm@uobgroup.com; or</p> <p>(b) by post to 80 Raffles Place, #04-20, UOB Plaza 2, Singapore 048624 (Attention: The Company Secretary).</p> <p>All questions must be submitted by 20 May 2020.</p> <p>To ensure that questions are received by the Company by the stipulated deadline, you are strongly encouraged to submit questions by email.</p> <p>When sending questions, you should also provide your full name and NRIC/Passport/Company Registration No. for verification. Mobile phone numbers provided will help UOB to reach out more easily if clarification is required.</p> <p>The Company will endeavour to address substantial and relevant questions received from shareholders. Answers to substantial and relevant questions will be published on www.uobgroup.com/investor-relations/agm-and-egm/ by 26 May 2020.</p>
C2	Is there a deadline to submit questions for AGM?
	All questions must be submitted by 20 May 2020.
C3	Would all my questions be answered?
	The Company will endeavour to address substantial and relevant questions received from shareholders. Answers to substantial and relevant questions will be published on www.uobgroup.com/investor-relations/agm-and-egm/ by 26 May 2020.

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(D) ACCESSING THE LIVE AGM PROCEEDINGS	
D1	How do I access the AGM proceedings?
	<p>The AGM will start at 2.30 p.m. on 5 June 2020.</p> <p>Please refer to A3. Registrants who receive the Confirmation Email can either log in watch the “live” audio-visual webcast or dial in to listen to the “live” audio-only stream.</p> <p>Audio-visual webcast</p> <ul style="list-style-type: none"> • Click on the URL link indicated in the Confirmation Email. • Key in the unique user ID and password provided in the Confirmation Email when prompted. • The “live” audio-visual webcast will start when the AGM commences at 2.30 p.m. <p>Audio-only stream</p> <ul style="list-style-type: none"> • Call the toll-free telephone number indicated in the Confirmation Email. • Key in the conference code provided in the Confirmation Email when prompted. • State your name clearly when prompted. • The telephone line will be open from 2.15 p.m. onwards. You will be put on hold until the AGM commences at 2.30 p.m.
(E) DIVIDENDS	
E1	Why was there a delay in the record date and payment date of the final and special dividends?
	The proposed final one-tier tax-exempt dividend of 55 cents per ordinary share and special one-tier tax-exempt dividend of 20 cents per ordinary share for the year ended 31 December 2019 are subject to shareholders’ approval at the AGM, under Singapore law. With the deferment of our AGM, the record date and payment date of the proposed final and special dividends were deferred as well.
E2	When will the final and special dividends be paid?
	If approved by shareholders at the AGM, the proposed final one-tier tax-exempt dividend of 55 cents per ordinary share and a special one-tier tax-exempt dividend of 20 cents per ordinary share will be paid on 29 June 2020.
(F) GENERAL	
F1	If there are any changes to the AGM, how would I know?
	Due to the constantly evolving COVID-19 situation in Singapore, the Company may be required to change its arrangements for the AGM at short notice. Please check SGXNET and the Company’s website for the latest updates.
F2	When will I receive the printed copy of the Notice of AGM and other AGM related circulars?
	Printed copies of Notice of AGM and proxy form will not be sent to shareholders. Please refer to the electronic copy of the Notice of AGM and related documents available on the Company’s website and on SGXNET.

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F3	Can I request for a printed copy of the FY2019 Annual Report?
	In view of the logistical challenges posed by COVID-19 'circuit breaker' measures, the Company strongly encourages shareholders to refer to the <u>electronic copy</u> of the Annual Report 2019 accessible at www.uobgroup.com/AR2019 .