SINGAPORE TELECOMMUNICATIONS LIMITED

(Incorporated in the Republic of Singapore) Company Registration Number: 199201624D

OPTUS OUTAGE

Singapore Telecommunications Limited wishes to announce that its wholly owned subsidiary, Singtel Optus Pty Limited ('**Optus**'), has experienced an outage affecting broadband and mobile services across Australia.

Since Optus first identified the issue, its engineers have been working hard to restore services. Optus has confirmed that services across both Optus' fixed and mobile networks are close to full restoration. The rest of the services will be progressively restored.

Optus has apologised to its customers for the disruption they have experienced today.

Issued by Singapore Telecommunications Limited on 8 November 2023.