

## JULY 2021 OPERATING RESULTS

The operating results for July 2021 are given in the table below.

<b>How SIA Group performed in July 2021</b>			
	<b>2021</b>	<b>2020</b>	<b>Change</b>
<b>FULL-SERVICE CARRIER - PASSENGER (SINGAPORE AIRLINES)</b>			
Capacity (M seat-km)	4,393.7	777.8	n.m.
Passenger-km (M)	772.3	176.4	n.m.
Passengers carried ('000)	128.8	29.3	n.m.
Passenger load factor (%)	17.6	22.7	-5.1 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	12.8	19.3	-6.5 pts
Americas	25.0	17.1	7.9 pts
Europe	22.3	21.9	0.4 pts
South West Pacific	11.1	30.5	-19.4 pts
West Asia and Africa	17.1	-	17.1 pts
<b>LOW-COST CARRIER - PASSENGER (SCOOT)</b>			
Capacity (M seat-km)	725.3	89.9	n.m.
Passenger-km (M)	61.0	11.3	n.m.
Passengers carried ('000)	22.1	4.6	n.m.
Passenger load factor (%)	8.4	12.6	-4.2 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	15.3	18.1	-2.8 pts
West Asia	-	-	n.m.
Rest of World	2.2	5.1	-2.9 pts
<b>GROUP AIRLINES (PASSENGER)</b>			
Capacity (M seat-km)	5,119.0	867.7	n.m.
Passenger-km (M)	833.3	187.7	n.m.
Passengers carried ('000)	150.9	33.9	n.m.
Passenger load factor (%)	16.3	21.6	-5.3 pts
<b>SINGAPORE AIRLINES - CARGO</b>			
Capacity (M tonne-km)	564.3	368.7	53.1 %
Freight tonne-km (M)	492.3	311.8	57.9 %
Freight carried (M kg)	88.3	55.6	58.8 %
Cargo load factor* (%)	87.2	84.6	2.6 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	95.1	91.9	3.2 pts
Americas	93.7	74.2	19.5 pts
Europe	87.2	92.5	-5.3 pts
South West Pacific	69.6	75.5	-5.9 pts
West Asia and Africa	107.3	90.5	16.8 pts

Note: The operating statistics for full-service carrier reflects the integration of SilkAir into Singapore Airlines. Prior year comparatives have been adjusted on the same basis

\* Cargo capacity for passenger aircraft is based on the payload that is typically set aside for cargo carriage. However, when a passenger aircraft operates with low passenger loads or on a pure cargo mission, the cargo carried could be in excess of such capacity.

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The Singapore Airlines (SIA) Group's passenger traffic (measured in revenue passenger-kilometres) grew on the back of a calibrated increase in passenger capacity (available seat-kilometres), which rose to around 32% of pre-Covid-19 levels in July 2021. Passenger load factor (PLF) came in at 16.3%, 5.3 percentage points lower than a year before.

SIA Cargo registered a monthly cargo load factor (CLF) of 87.2%, up 2.6 percentage points year-on-year as cargo loads (freight tonne-kilometres) rose by 57.9% on the back of a 53.1% capacity (capacity tonne-kilometres) expansion. East Asia, Americas, and West Asia and Africa route regions recorded year-on-year increases in CLF during the month.

At the end of July 2021, the Group's passenger network covered 67 destinations including Singapore. The Singapore Airlines full-service network covered 53<sup>1</sup> destinations, with the commencement of services to Cape Town (via Johannesburg), Kathmandu, Manchester, and Rome (via Copenhagen). Scoot, SIA's low-cost carrier subsidiary, served 25<sup>1</sup> destinations as at end of July with the reinstatement of operations to Sydney. Scoot's operations to West Asia remained suspended.

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<sup>1</sup> Number of destinations include Singapore